


Healthy Outlook For Kyocera Mita at Portsmouth Hospitals NHS Trust

The life-saving work carried out by the UK's NHS Trusts relies on the backup of a reliable IT infrastructure. A typical Trust's day to day activities depend on the smooth operation of everything from PCs to networks. A key part of this infrastructure is the printing system that enables NHS staff to create essential documents such as ward lists, reports, case notes and examination results. For more than seven years, the Portsmouth Hospitals NHS Trust has partnered with Kyocera Mita to ensure that its printing requirements have been met flexibly, reliably and cost-effectively. Head of IT Services Steve Arnold explains the benefits that the Trust has gained from its relationship with the document imaging specialist....



 The Portsmouth Hospitals NHS Trust is one of the largest in England, employing more than 6,500 people and with an annual income of more than £200 million. It provides acute health care services for almost a million people covering Portsmouth, the Isle of Wight and surrounding region. The Information and Communication Technology department (ICT) within the Portsmouth Hospitals NHS Trust is involved with the management of information, statistics, computer networks, upgrading computer systems, new installs, computer support and development and many other services.

The Trust standardised on Kyocera Mita printers around seven years ago, and now has approximately 400 units which are deployed throughout the Trust's facilities. A&E departments, ward areas, outpatient clinics and managers' offices are all equipped with Kyocera Mita printers to ensure that everyday document production runs smoothly.



The print network is managed by Kyocera Mita's KM-Net Viewer remote monitoring software. Steve Arnold explains how this has enabled the Trust to better serve its patients and staff: "KM-Net Viewer provides a very useful tool to monitor and control the printers across the organisation. The ability to assess the status of each unit without having to physically check it saves a great deal of time and effort and minimises downtime, leading to better service for our users and patients."

During the time that Kyocera Mita printers have been installed at the Trust they have proved robust and reliable, as Steve Arnold explains: "It is important to us that our technology infrastructure is as reliable and easy to maintain as possible. Kyocera Mita products sit comfortably in that category. Kyocera Mita's toner cassettes are very easy to change, which reduces the number of times support staff have to intervene in



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Head of IT Services
Portsmouth Hospitals NHS Trust

Overview

Organisation Profile:

- The Portsmouth Hospitals NHS Trust is one of the largest in England, employing more than 6,500 people and with an annual income of more than £200 million. It provides acute health care services for almost a million people covering Portsmouth, the Isle of Wight and surrounding region.

Challenge:

- Provide high quality printing facilities for the Trust's staff throughout the Trust's facilities including A&E departments, ward areas, outpatient clinics and managers' offices.
- Enable easy management of printer fleet by IT staff and easy maintenance of printer units by users
- Minimise print costs across the NHS Trust

Solution:

- The Trust standardised on Kyocera Mita printers with their common drivers and controllers, meaning that a mix of products can be easily installed on a network without integration difficulties
- Kyocera Mita ECOSYS personal and workgroup printers installed across the Trust

Benefits:

- The printer fleet is easy to manage and maintain. Simple maintenance tasks can be carried out by users
- Printing costs and environmental impact are minimised thanks to Kyocera Mita's unique ECOSYS technology



the operation of the printers as any member of staff can change the toner.”

Low Cost Champions

Kyocera Mita's printers use the company's unique ECOSYS technology which dramatically reduces the cost of ownership of its printers and reduces the environmental impact of office printing. ECOSYS was developed ten years ago and has been deployed in all Kyocera Mita printers ever since.

With standard laser printers, when the toner runs out you replace a cartridge which also contains the drum and developer. This is like forcing drivers to buy a new engine every time their car runs out of petrol. It not only results in a high cost of ownership for the user, but the excess waste which contains a potentially noxious cocktail of plastics, rubber, foam, brass, copper and aluminium, is consigned to landfill as a potential problem for future generations. ECOSYS toner cassettes are designed to be safely incinerated and are therefore kinder to the Earth's environment and thus more ecologically responsible.



project,” explains Steve Arnold. “The fact that we can ensure high quality print output while also saving money has been a key factor in our decision to continue using Kyocera Mita products over the years.”

Positive Prognosis

The Portsmouth Hospitals NHS Trust will continue using Kyocera Mita products for the foreseeable future and Steve Arnold envisages a potential expansion in the installation: “We'd like to investigate the possibility of installing some of Kyocera Mita's multifunctional printer/copier products to supplement the devices that we already have. Our partnership with Kyocera Mita has proved valuable to the Trust and the service and support that the company has provided has been very satisfactory.”

For more information on the Kyocera Mita product range please visit <http://www.kyoceramita.co.uk/products>

ECOSYS makes Kyocera Mita printers up to 60% less expensive to run than competitive products and this is an important factor for the NHS Trust: “Trimming costs while maintaining quality is an increasingly central element to any public sector

The majority of the 400 printers installed in the Portsmouth NHS Trust are FS-1800 models. The FS-1800 is an ideal workgroup device, producing crisp 1200dpi print at a rate of 18 pages per minute with a monthly duty cycle of 65,000 pages. The Trust also has several FS-3800 models, printing at 24 pages per minute. All Kyocera Mita products use common drivers and controllers, meaning that a mix of products can be easily installed on a network without integration difficulties.



Businesses nowadays want it all: productivity-enhancing innovation, workhorse reliability and digital functionality. With the joint development and merging of technologies between Kyocera Corporation and Kyocera Mita, we are able to develop innovative products that will satisfy your needs more efficiently than ever before.